

**Updated official statement coronavirus (COVID-19)
31st of July 2020**

Dear reader,

Through this letter we would like to inform you of the measures the CLB Group has taken to continue to ensure the safety of its employees, customers and partners regarding COVID-19.

At the moment, we're strictly following the advice of the Dutch National Institute for Public Health and Environment. The following recommendations are currently enforced in The Netherlands:

General measures

- 1 Work from home as much as possible.
- 2 Stay at least 1,5 meters away from others, indoors and outdoors.
- 3 Stay home if you have a (light) cough or a cold. When you (also) have a fever, the entire household needs to stay home. Immediately contact your GP if your wellbeing further deteriorates. Get tested if possible.
- 4 Do not shake hands and wash your hands regularly with water and soap, at least before and after every toilet visit, before and after every physical meeting and before and after eating and/or drinking.
- 5 Cough and sneeze in the inside of the elbow and use disposable paper towels.

Additional measures if you're in the office

- Limit the amount of people per office space to 2-4. Take the 1,5 meters apart into account at all times.
- Showrooms, unoccupied office spaces and canteens are now labeled as office spaces.
- Do not take joint breaks.
- Use disinfectant handgel provided to you regularly and generously throughout the day.

Physical meetings with our customer family

Physical meetings with our customers will continue as normal as possible if the above and local (additional) measures are met, the meeting cannot be realized remotely and our colleagues will not be in direct contact with patients or residents.

In case it's necessary to perform work on a care department, the department must be empty and/or closed. When it's not possible to close and/or empty a department and it's an emergency, the safety of our employees must be guaranteed by ensuring they can keep a distance of at least 1,5 meters from patients and/or residents. If there is any doubt about the necessity and/or safety of a meeting, we will always discuss this with you before the meeting takes place. Naturally, your and our safety is our top priority when making the final decision.

Delivery of products and (spare) parts

The consequences of COVID-19 are far-reaching. At a national level, concerns arise across many sectors, including the technology sector, about shortages of medical devices, other products and (spare) parts. At the moment there are no shortages within the CLB Group. We monitor our supply chain, which is largely within the CLB Group, carefully and daily. In case anything changes, we will of course inform you as soon as possible.

How you can help us

We ask for your understanding if, due to prioritization, we cannot immediately meet your request. We also urge you to inform us immediately if COVID-19 affects your business operations, in case they're affiliated with the CLB Group. For example in the event of an infection within your own organization, (future) delivery problems, newly identified safety risks and so on. We will then take appropriate action immediately.

Thank you for your continued attention.

Kind Regards,



Niels de Bruin
CEO
CLB Group